

MARAZZI GROUP

Policy for Quality, Environment, Health and Safety at work

Our Vision

Respect for all individuals, innovative spirit, attention to quality and environment, these values identify Marazzi Group business. We create with passion technically advanced products with high quality and aesthetic standards.

We pay close attention to the environment, and we actively manage all territorial issues arising from our production process. Our employees and their know how, experiences and skills, have always been the key element for developing and growing Marazzi Group. Marazzi Group Code of Ethics expects our company to respect people's dignity, protect privacy, safeguard children's rights, and achieve an eco-friendly industrial policy.

Employees' safety at work is also essential, and we search continuous improvement through constant checks and controls, investments and training, directly involving all resources in the health and safety system at work.

Our Mission

We aim to maintain excellency levels in terms of quality, environmental prevention and health and safety protection at work, and we constantly work to improve our image and reliability, enhance competitiveness and profitability, guarantee satisfaction of all parties involved in Marazzi Group business.

Our Values

- ✓ *Entrepreneurship*: we have the courage to build our future
- ✓ *Responsibility*: we meet our obligations
- ✓ *Loyalty*: we are the company you can trust
- ✓ *Competence*: we learn each day as knowledge enhances the future
- ✓ *Team*: we know that best results are achieved together
- ✓ *Speed*: time is valuable

Our Policy

Marazzi Group Management promotes the growth of a quality, environmental and safety culture, inside and outside the organization, to maintain and increase over time:

- *customer satisfaction and trust of all parties involved*, respecting all signed obligations and applicable rules, promoting open dialogue and confrontation, discussion and participation of all employees and their representatives, analyzing warnings and claims, working in partnership with suppliers, applying the corporate Code of Ethics to all employees and suppliers.
- *environmental sustainability, safe and high-quality products and services provided* during their entire life cycle, through top-level aesthetical and technological research, creating products with low environmental impact, durable and health-safe for the consumer, communicating proper utilization, maintenance and disposal practices.
- *Safe workplaces and working conditions* for all employees, visitors, suppliers, for the environment in which we operate, reducing hazards and risks with the most advanced equipment and technologies, preventing accidents and working diseases and carrying out continuous health monitoring.
- *respect for the environment* in all business processes and preventing pollution, using the best technologies and best available practices, optimizing energy consumption and producing with a closed-cycle process based on careful utilization of natural raw materials, re-utilization of recycled material, complete recovery of industrial waters, reduction of waste production.

Marazzi Group Management is expected to keep operating an integrated management system for quality, environment and safety, periodically reviewing production context, risk assessment and improvement opportunities, defining goals aligned with the Policy itself. Therefore, the company establishes the responsibilities, communicates the objectives, provides the necessary resources, monitors the achieved results, checking awareness growth and employees and suppliers skills.

Sassuolo, 01/22/2019


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